

# Dragon Medical One Welcome Kit

Thank you for purchasing Dragon Medical One; a cloud-based solution from the world leader in speech recognition technology. This website contains all the information and links you will need to begin working with Dragon Medical One. Please review the information below.

## INTERNET ACCESS REQUIREMENTS

Dragon Medical One is a cloud based speech recognition solution. A company will frequently have firewall rules and / or content filters which limit internet access. In order to install and properly operate this solution, you must be able to access the following Internet domains and ports.

URL / IP Address	Port(s)	Resource
dragonmedicalone.nuance.com IP: 208.94.121.126	80	Software distribution and installation, training videos
*.nuancehdp.com IP: 208.94.121.222	443	Secure channel for speech recognition service.

## SOFTWARE DISTRIBUTION AND INSTALLATION

As a cloud-based streaming speech solution, Dragon Medical One has a small installation footprint and is very easy to install and distribute. Nuance provides (2) mechanisms for software distribution; ClickOnce installation and Stand-alone deployment. The method that you chose to distribute the software is entirely dependent on your IT infrastructure and how your other applications are distributed and managed. Generally speaking, **Dragon Medical One should be co-installed with your other applications to support dictation directly into the target applications.** Both of these distribution methods are described below.

The Click-Once distribution method allows end users to download and install the software directly onto their local PCs. This installation method does not require elevated administrative rights to perform the installation and can significantly simplify application distribution and installation.

The Stand-alone distribution method should be used if your organization leverages remote access and /or virtual desktop solutions such as Citrix or Windows Terminal Services.

*Note that your organization can use either distribution method or both depending on your environment and usage policies.*

## CLICKONCE INSTALLATION DOWNLOAD

The link below is for clinicians who will be using Dragon Medical One. Distribute the link below to the users of Dragon Medical One if you want your users to install the software directly on their local machines. From this page, users can access the software as well as training videos. Clinicians simply click the download link on this page and can begin dictating a few minutes later.

[Dragon Medical One Click-Once Installation](#)

## STANDALONE INSTALLATION DOWNLOAD PAGE

The link below is for IT administrators ONLY! The link will take your administrators to the download page for the Stand-alone installation package. In addition to the software installation package, this page also provides an installation manual as well as an administration training video. This package should be used if you plan on utilizing Dragon Medical One in a remote access / virtual desktop environment.

Before your users can begin using the server based installation, you will need to configure the application with your Organization ID. The Organization ID for your organization is listed below.

### **Organization ID:**

975a34f0-4c3e-4d23-a113-7eb0e9bf8731

[Dragon Medical One Stand Alone Installation](#)

[Download Completed Configuration File](#)

## DRAGON MEDICAL ONE

In order to use PowerMic Mobile with Dragon Medical One, there is no desktop software required. Regardless of whether you have deployed DM One locally or as a virtual application your clinicians simply need to install the mobile application.

Please refer to the PowerMic Mobile [administrator resource page](#) for additional details.

## APP PAIRING

Pairing PowerMic Mobile with Dragon Medical One: The User Name entered in the App is the same as their Dragon Medical One User Name. In the even that the App does not automatically pair with Dragon Medical One upon login, a pairing ID can be generated by clicking the microphone icon on the Dragon Bar (only when PowerMic Mobile is selcted as the Microphone upon login in to Dragon Medical One).

Please refer to the PowerMic Mobile [administrator resource page](#) or [PowerMic Mobile End User Guide](#) for additional details.

## MOBILE APP INSTALLATION & CONFIGURATION

The next step is for your clinicians to install and configure the mobile application. For your convenience, we have provided the following user installation instructions.

Simply use the Send Welcome Via Email link at the bottom of this page, or download a PDF version and send to user via a method suitable for you both. Note that based on your configuration, you should provide the appropriate instructions to your end users as to how to log in and pair with their target workstation. End users must open this email and click the configuration link from their mobile device.

The below should be sent to your users via email, weblink or PDF, so that it may be opened on their mobile device:

### YOU MUST VIEW THIS PORTION ON YOUR MOBILE DEVICE

PowerMic Mobile allows you to use your iPhone or Android smartphone as a secure wireless microphone for dictation into Nuance desktop speech recognition solutions. This application has been developed by Nuance for use with their desktop speech recognition applications. Please follow the instructions below to install, configure and begin using this application.

#### Step 1: Download the PowerMic Mobile app

- iPhone Users ( requires iPhone 5 and iOS 9.3.5 or greater ):

[Click here for the iOS App Store](#)

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[Click here for the Google Play Store](#)

#### Step 2: Configure the PowerMic Mobile app

- iPhone Users: Once you have downloaded the app, click the following link from your smartphone to configure the application:

[Click to configure iOS](#) or copy and paste this link:

`dmic://config_?NmsToken=MTM4MUQyREUtOTdDOS00OTA1LTkzMUMtQ0IzRUMyNkVGMkQw`

- Android Users: Once you have downloaded the app, click the following link from your smartphone to configure the application:

[Click here to](#)

[configure Android](#) or copy and paste this link:

`http://config_?NmsToken=MTM4MUQyREUtOTdDOS00OTA1LTkzMUMtQ0IzRUMyNkVGMkQw`

#### Step 3: Log in using your Nuance Application Login ID

- First, log into the Nuance desktop application, then log into the PowerMic Mobile app using your Nuance Application Login ID to automatically pair with the target application.

If you need any assistance with installation or getting started with PowerMic Mobile, please refer to the [PowerMic Mobile End User Guide](#) or contact your site administrator.

## Technical Support Contact Information

As a Dragon Medical One Professional Service Member, you now have access to a wealth of dictation, transcription, and speech recognition resources available to you.

### **Dragon Medical One Service Includes:**

- Live Virtual 1:1 Training Includes Provider Enablement and Optimization Training sessions.
- Technical Support Includes annual technical support. Can't figure it out? [Contact Us!](#)

Thank you, Logan Solutions

[www.dictation.cloud](http://www.dictation.cloud) | 610-795-7117